



# Feasibility Study of Integrating Human Dimension and Human Security in a Disaster Management System: Integrating eBayanihan and SHEREPO

Ma. Regina Justina E. Estuar, Department of Information Systems and
Computer Science, School of Science and
Engineering, Ateneo de Manila University, Philipine

Sakiko Kanbara Univeristy of Kochi, Disaster Nursing Global Leadership Program, Kochi, Japan

# Disaster Risk ≒ <u>Hazard × Vulnerability</u> Capacity

#0-1

ICTs for DISASTER focus on Hazards

(By Computer Science, Social Computing and

Technology)



Nationwide participatory web-mobile disaster management system (e-Bayanihan)

# **UN Response Clusters**

CAMP/ SHELTER/ PROTECTION

EMERGENCY /
TELECOMMUNICATION
S

MANAGEMENT OF THE DEAD AND MISSING

**EDUCATION** 

MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT

WATER / SANITATION /

HYGIENE

FOOD / NON FOOD

LOGISTICS

SEARCH, RESCUE AND RETRIEVAL

# **ROLE OF INFORMATION COMMUNICATION TECHNOLOGIES (ICT)** in DISASTER RESPONSE



From RESPONSE to PREPAREDNESS

N 0 M A 0 N



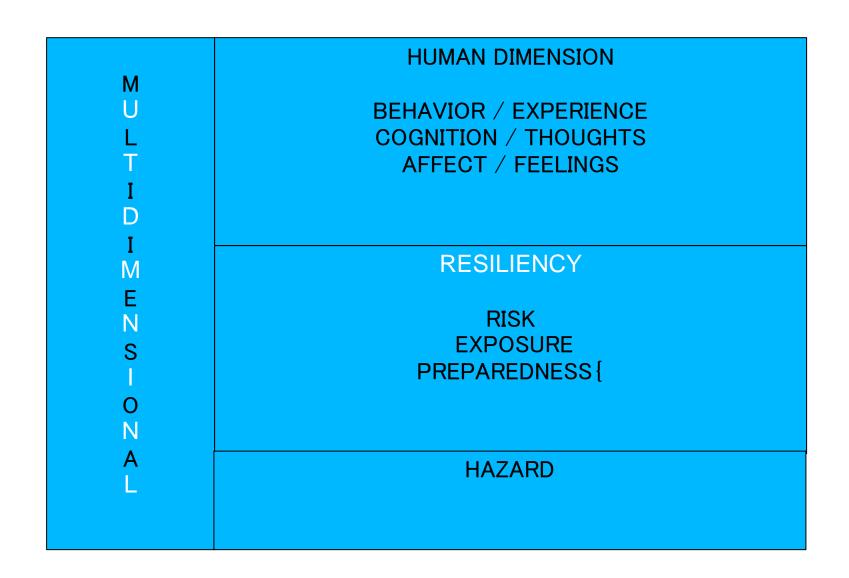


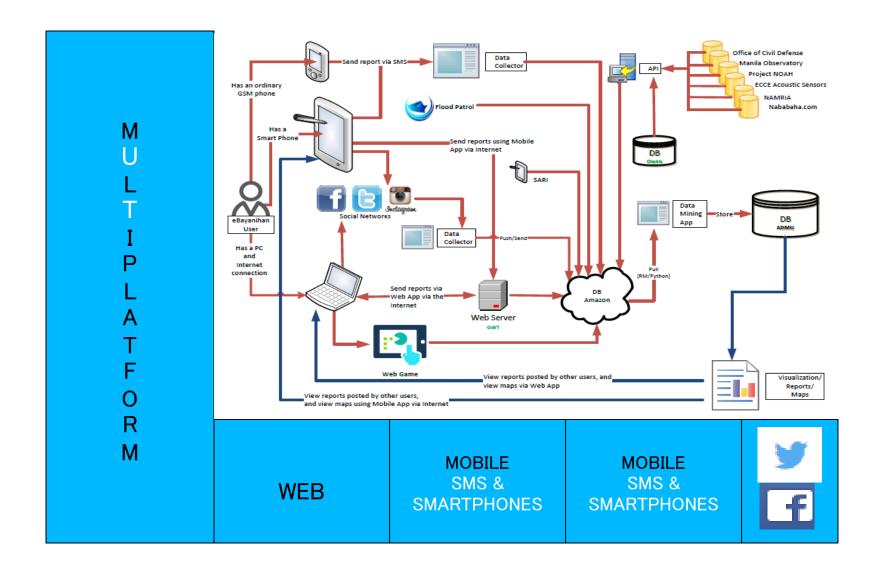
# **BAYANIHAN**

Bayan = country
Community
Togetherness
Helping one another
Community based
volunteerism

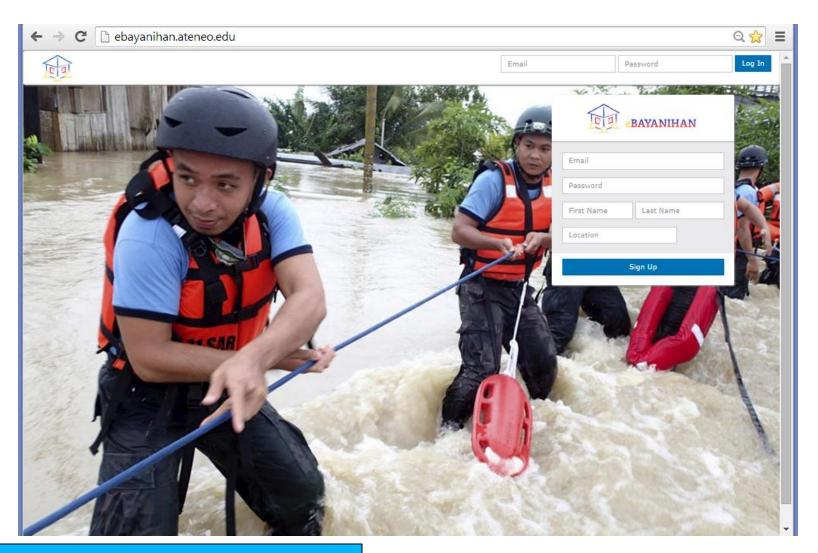
Online Community
Based volunteerism

Crowdsourcing of Disaster information

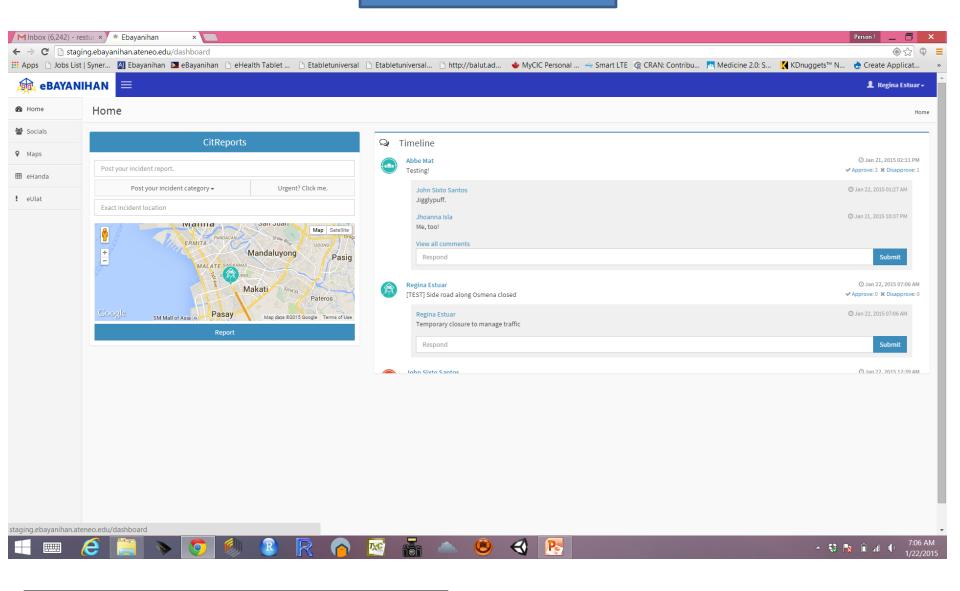




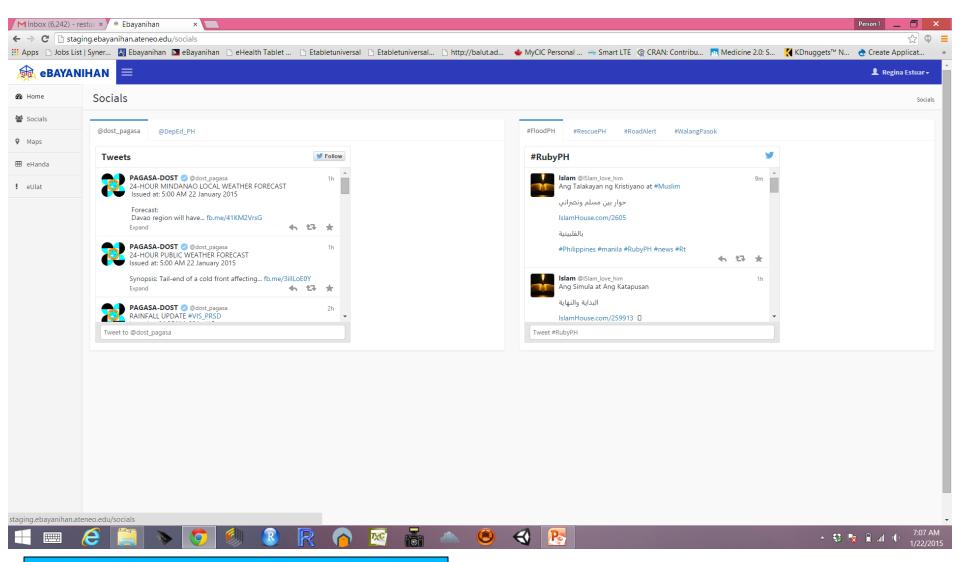
# LANDING PAGE



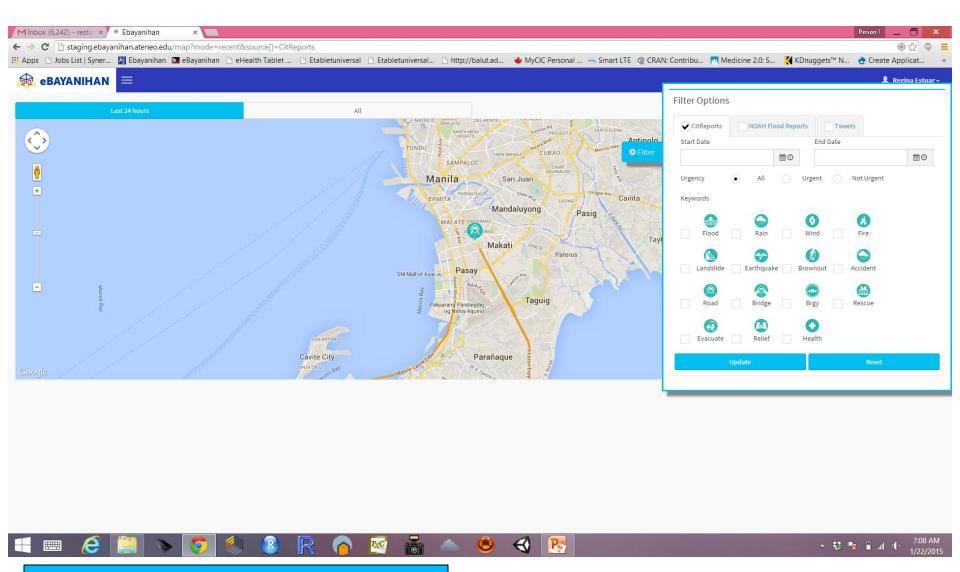
## **HOME SCREEN**



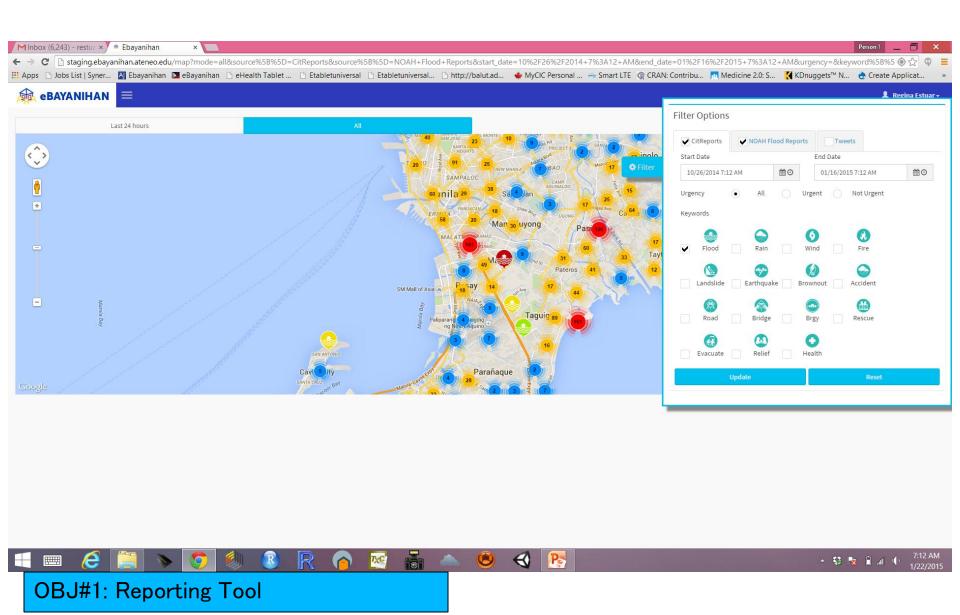
## **SOCIALS**



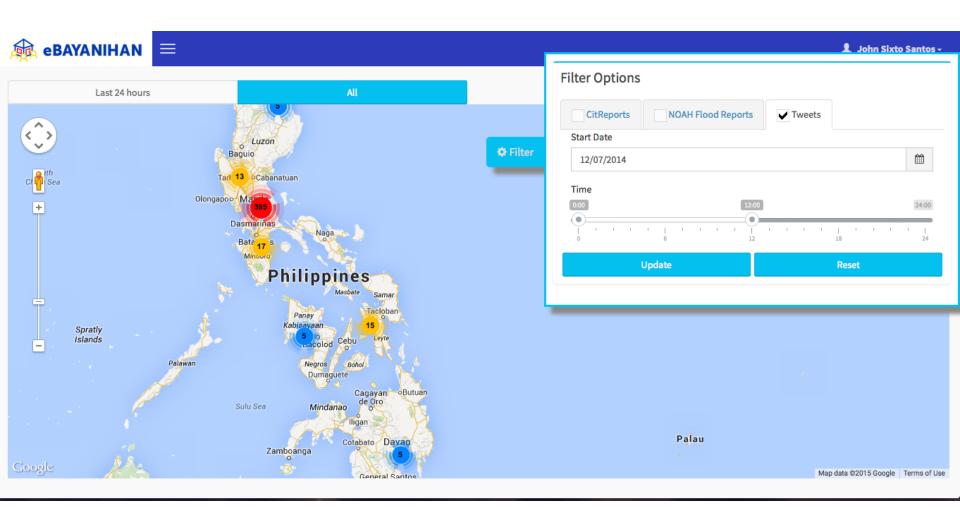
## **MAPS**



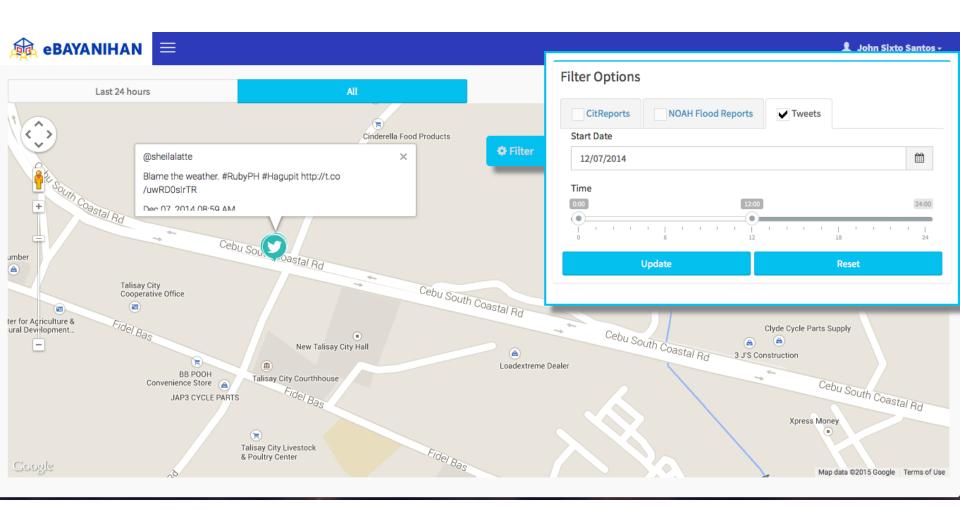
# LAYER & FILTER NOAH



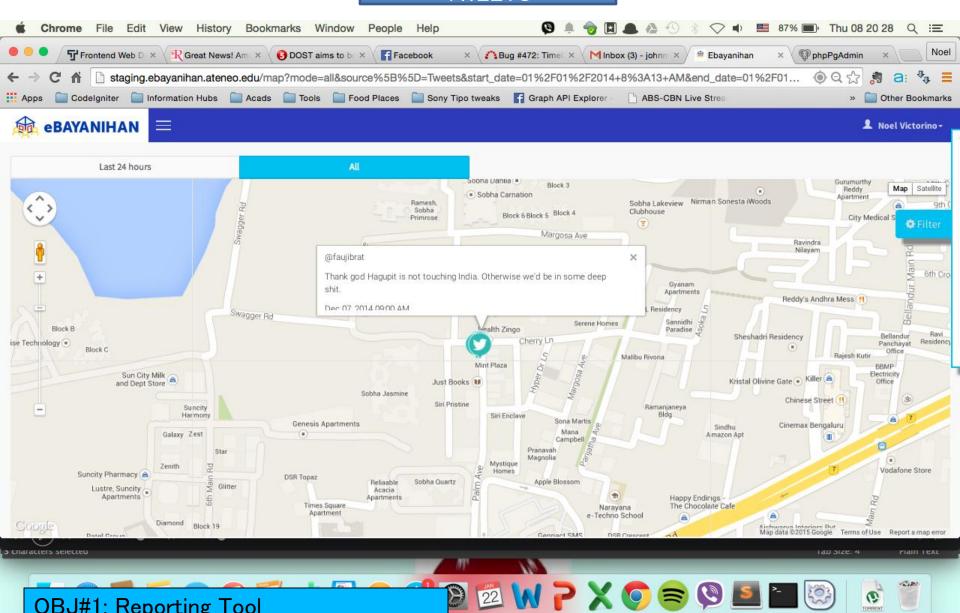
# LAYER & FILTER TWEETS



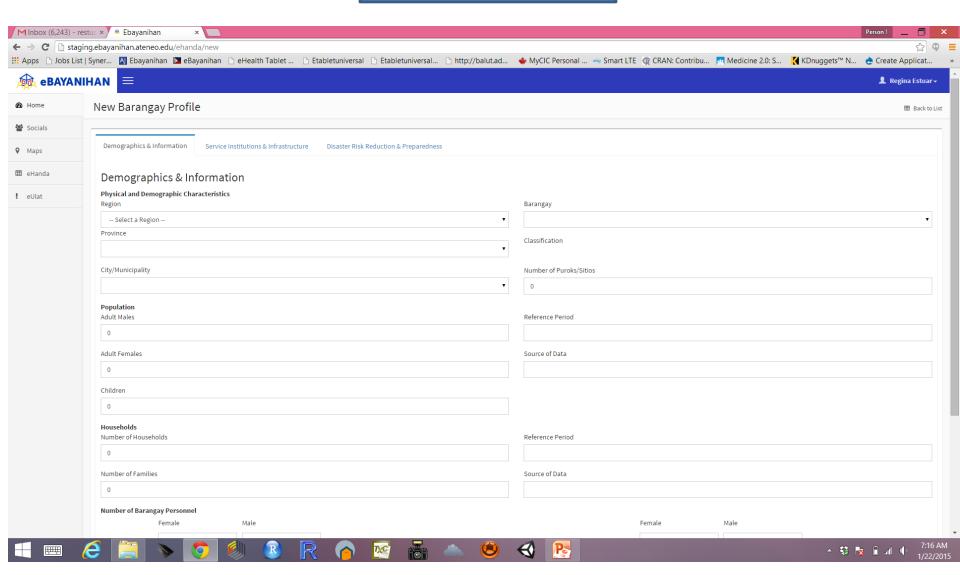
# LAYER & FILTER TWEETS



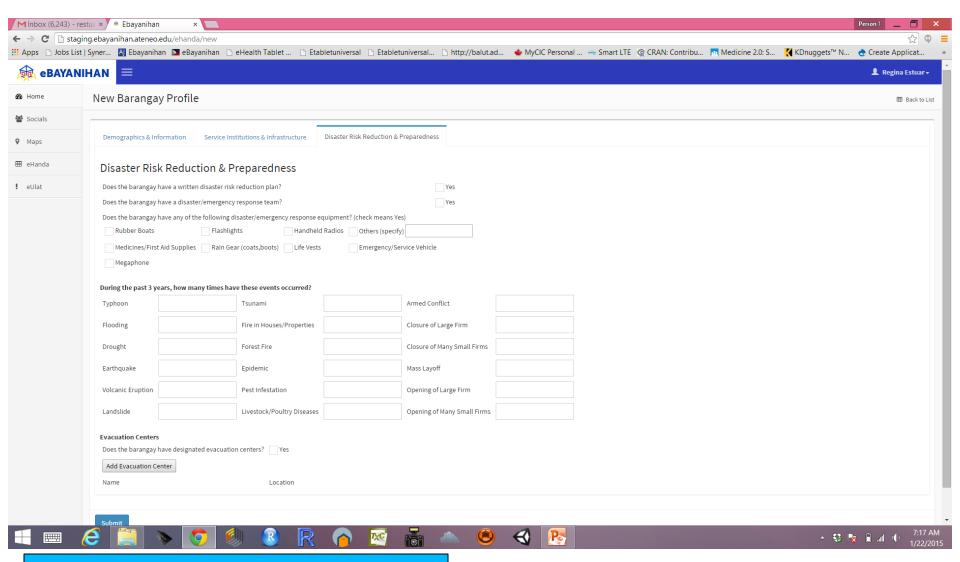
# LAYER & FILTER **TWEETS**



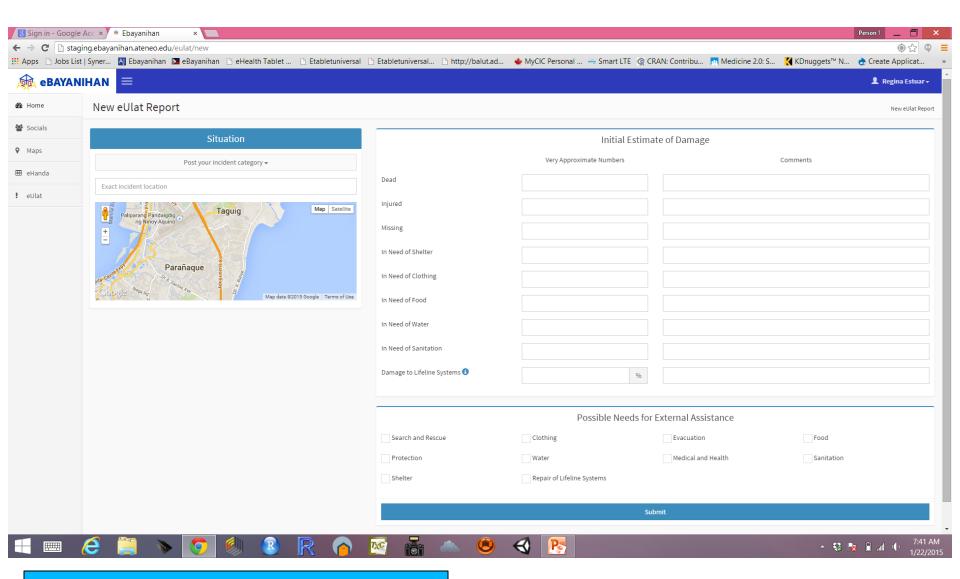
# eHANDA DEMOGRAPHICS



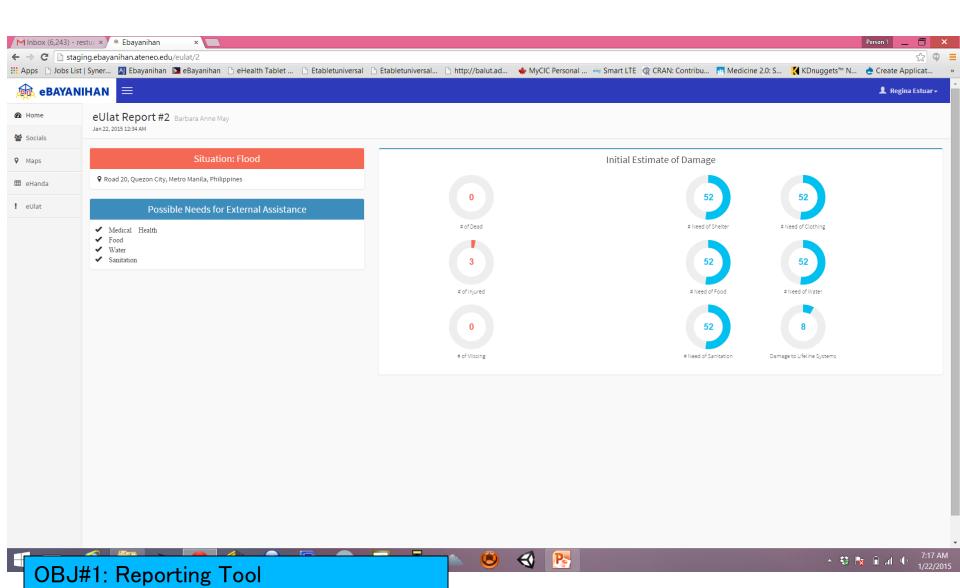
## eHANDA DRR&P



# eULAT REPORT



# eULAT FULL REPORT VIEW



# SMS based application

# **HOW DOES eBAYANIHAN WORK?**

# **OBSERVE REPORT VISUALIZE**









### MANUAL

### HOW TO SUBSCRIBE

To subscribe to the eBayanihan Service:

After receiving the message from eBayanihan, reply "YES" to be able to subscribe.

### **HOW TO REGISTER**

To complete registration to eBayanihan:



After receiving the welcome message, send <YOUR NAME> <COMMA> <LOCATION> to complete your registration. A message confirming registration will be sent

### HOW TO GET DETAILS



Text HELP ME to get details on reporting and searching for disaster information.

### HOW TO REPORT A DISASTER

To find out more details on how to report a disaster:



POST <SPACE> <KEYWORD> <SPACE> <CITY/MUNICIPALITY>

### LIST OF KEYWORDS

EVACUATE A RELIEF

LANDSLIDE WIND



## **SMS Service for Feature Phones**

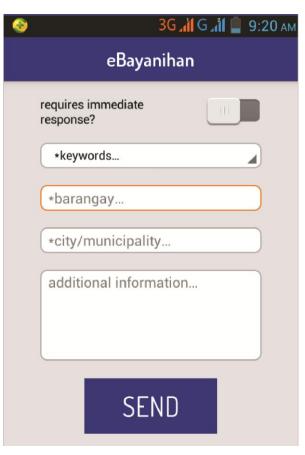
# HOW TO REPORT A DISASTER



To report a disaster event text **POST** [SPACE] <Keyword> [COMMA] <Urgency> [COMMA] <Barangay> [SPACE] <City/Municipality> [COMMA] <Details>

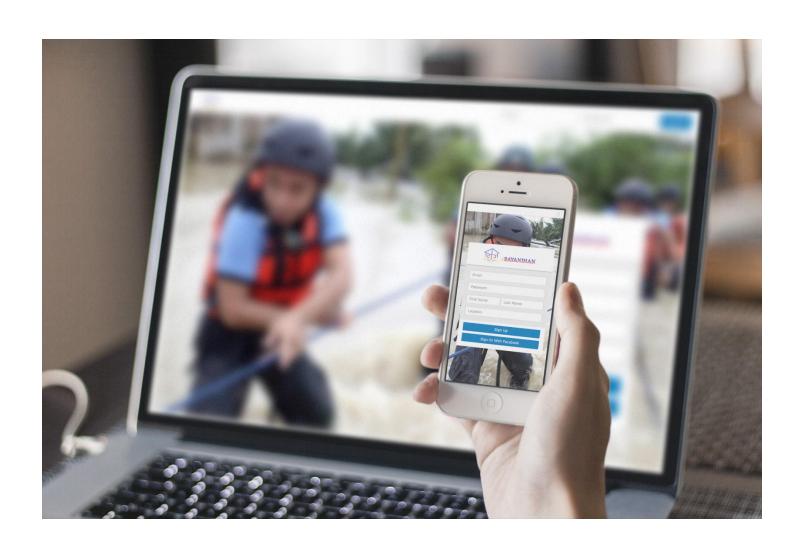
> **POST** flood, urgent, Loyola Heights Quezon City, hanggang tuhod

# **SMS Service for Smart/Android Phones**



- Turn on or keep off "requires immediate response?" by sliding toggle button
- 2. Fill-in required details
  - a. Barangay
  - b. City or Municipality
  - c. Additional information
- 3. Click on the "SEND" button

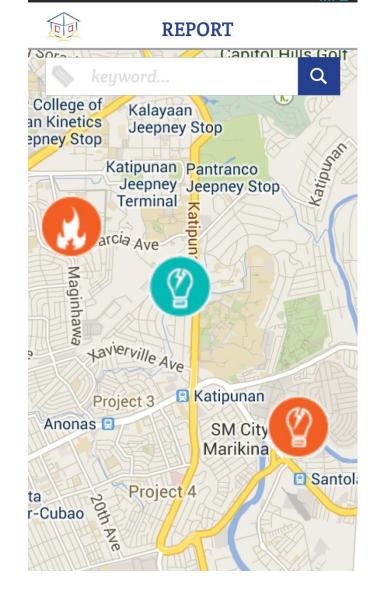
# Smart Phone Application





### **REPORT**





# Disaster Risk = <u>Hazard × Vulnerability</u> Capacity

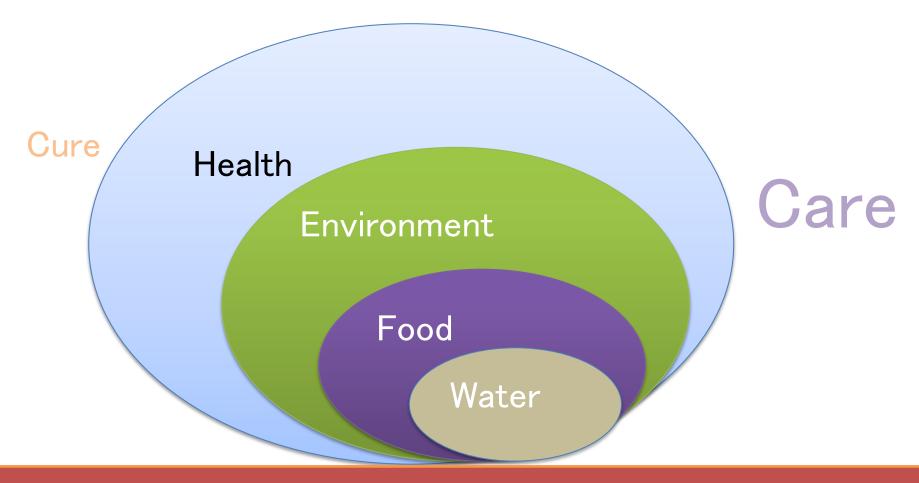
#0-2

ICTs for DISASTER focus on

Vulnerability,

(By Human Security and Nursing

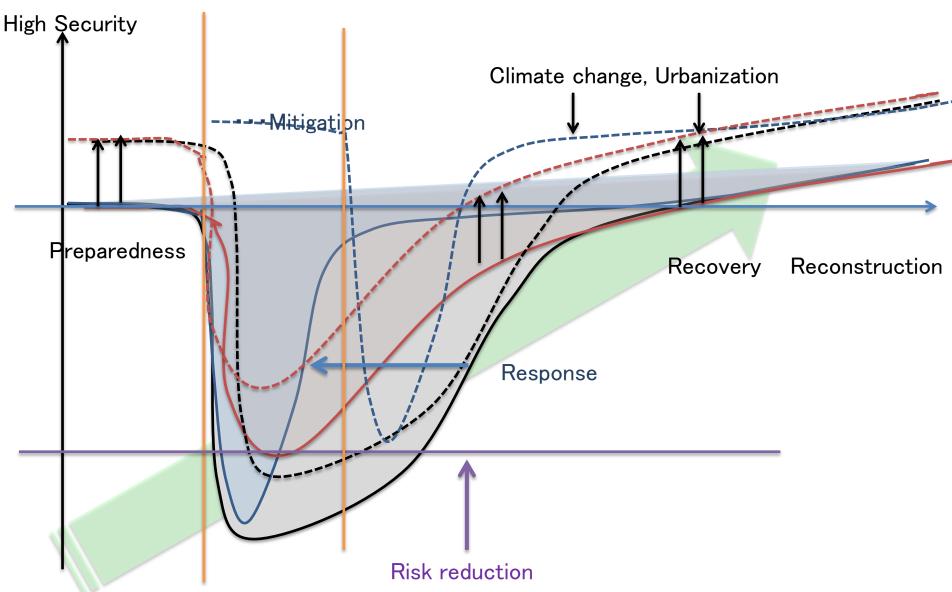
# Paradigm of Nursing



# **HUMAN SECURITY MEASURES**

now or never

# **Human Security and Disaster Nursing**



Low Security

Incident

'Disaster Risk = Hazard \* Vulnerability / Coping Capacity'

# Health Issue and Vulnerability

Review of Nursing Research on Great East Japan Earthquake Disaster

Global

Dispatch relief squad Multiple cooperation

Support of supporters Outreach

Information confusion Operational coordination

Population Medication

Chronic disease

Under-nutrition

Pressure ulcer

ADL decline

Hygiene management

Evacuation of outpatient

Hypothermia

Pneumonia

Emergency delivery

Individual

Evaluation of living environment

Article management

Needs assessment

**Active listening Medical assistance** Psychological care

Vulnerable

Pregnant woman

Elderly

**Dementia** 

Alien

Stranded commuters

Survivor in small evacuation

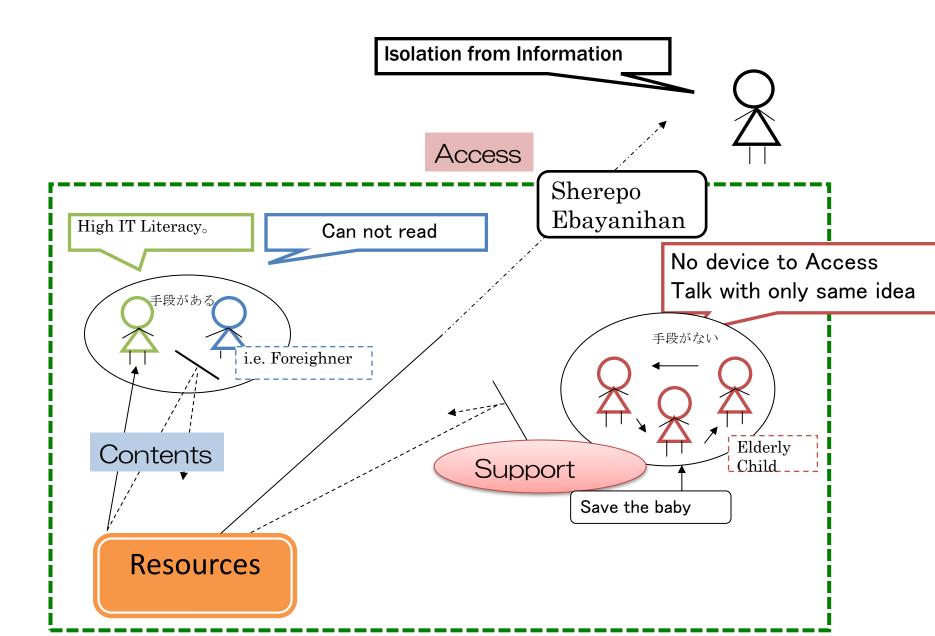
**Digital divide** 

Acute

TIME

Reconstruction

# **Vulnerabilities of Information and Care needs**



# <Past Achievements> Immediate Needs Based

## Nurses

- Approx. 19.3 million nurses over the world
- 1,537,813 nurses in number of employed in Japan

# **Education and Training**

- 234 universities offer nursing degrees
- Continuous education for Disaster Relief Nurses

# Research

- Japan Society of Disaster Nursing
- WHO CC for for Nursing in Disaster and Health Emergency Management
- World Society of Disaster Nursing

# Challenges & Tasks

Long-term, Social Problem-Solving beyond Organizational Level

- Long-term Recovery Plans
- Community-based Disaster Reduction Plans
- Seamless & Continuous Support
- Comprehensive approaches to individual, family, and community problems
- Policy Proposal from Empirical Evidences
- Change Organization-Centeredness
- Review Disaster Ethics
- > Experimental & Innovative Practices

# Massive Human resource But No Bird's Eyes

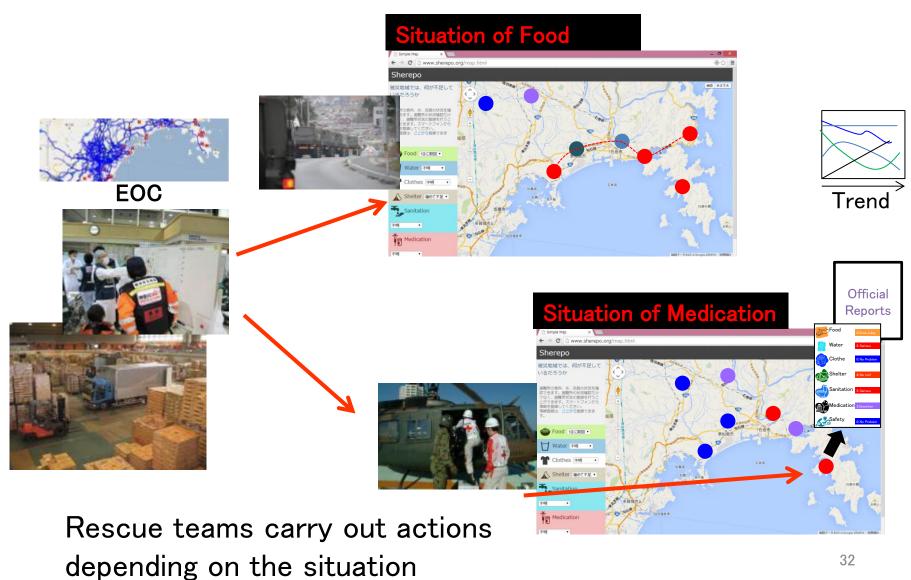
# **Sherepo**Report the situation

### Situation



If users can not use any communication tool (internet) in their shelter, the information is stored on the phone and then submitted it whenever there is internet connectivity on the phone.

# Use case in EOC



Feasibility Study of Integrating Human Dimension and Human Security in a Disaster Management System: Integrating eBayanihan and SHEREPO

# **Subjects**

## **Purpose**

- Get information of the current situation related to human security, food shelter, drinking water, supplies, sanitary conditions, etc
- For specified/permanent shelters as well as temporary shelter

### Intended users

Reporter (Information Provider)

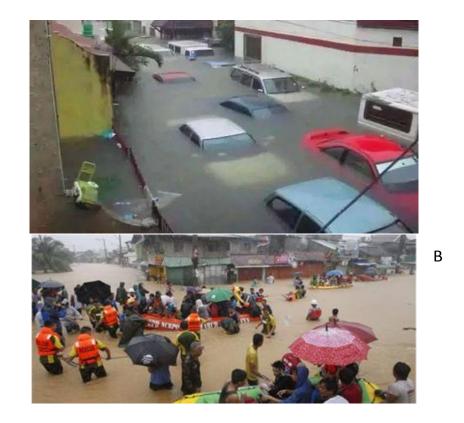
Shelter administrator, evacuees, reporting user, relief, etc..

Receiver (Information Consumer)

 NPO support planners, such as disaster prevention and departments of government.

### Assumed available situations

- Up to 2 weeks after the catastrophe happened
- Information before evacuees support system is stabilized.



# #1-1: LESSON-LEARNED FROM DISASTER MARIO SHEREPO VISITS MANILA

# **SHEREPO Visit to Manila**

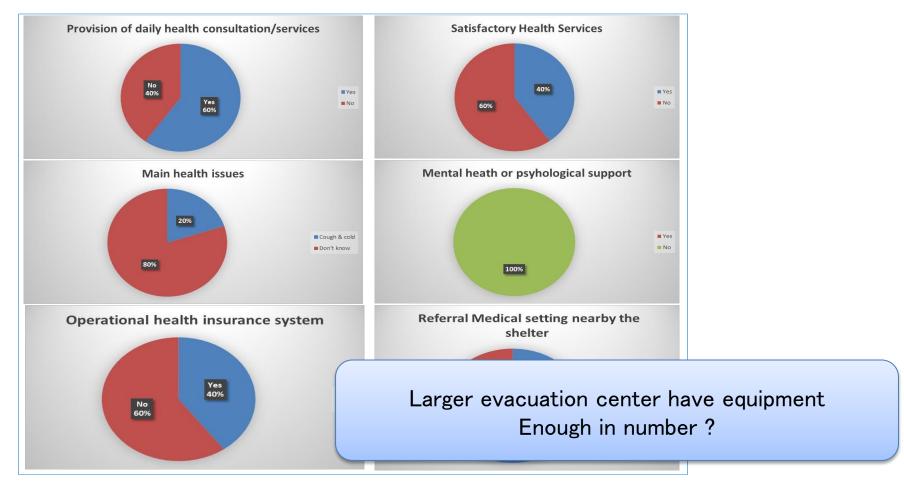
**September 21**, eBayanihan-SHEREPO representatives visited a barangay in Novaliches, Quezon City in the aftermath of Typhoon Mario. In the afternoon, the group went to Fort Santiago in Intramuros, Manila for a taste of Filipino history.



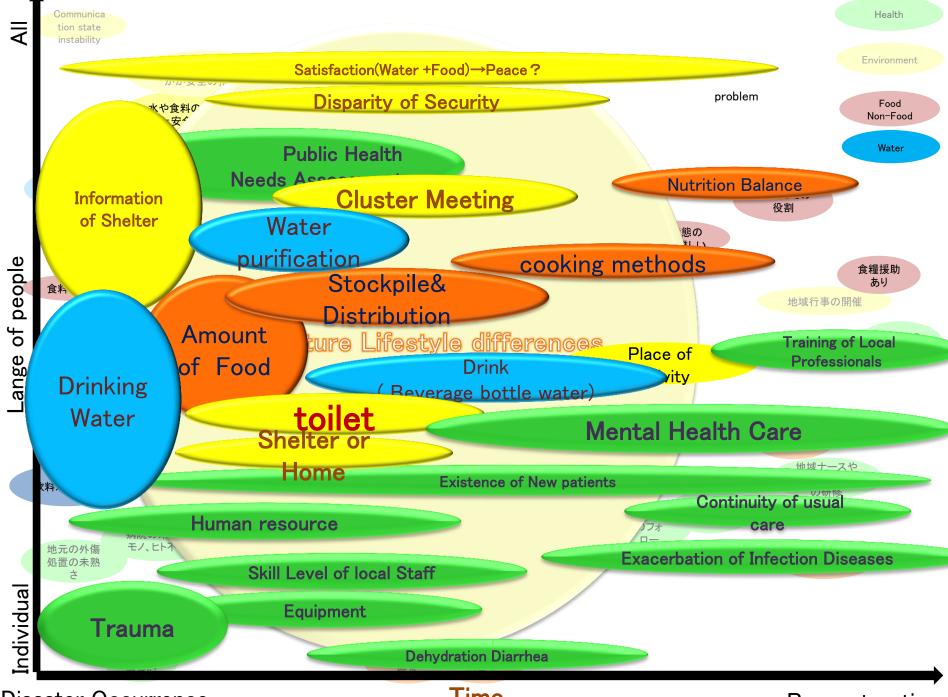
SHEREPO Team at Fort Santiago

## Survey results from data collected during Typhoon Mario

Local Barangay staff were contacted by phone and explanatory meetings held at Barangay offices. Five shelter managers were interviewed; they received 325 individuals and 30 families;



# # 1-2 FOCUS INTERVIEW WITH FIRST RESPONDER AT THE TIME OF TYPHOON YOLANDA





#### #2: DEMONSTRATION OF SIMULATION USING DISASTER SCENARIOS

eBayanihan – SHEREPO Training and Workshop in Japan (November 2014)

#### **Highlights: Lessons Learned**



#### Simulation Training

- Define Roles (add Roles eg. need to assign community leader in shelter management when using online communication)
- Understand how system will be used by different groups
- Decision points are important in Simulation (e.g. who will make the final decision)

#### Simulation Lecture

- Phases
- Disaster management should also consider how to manage wellness of the first responders

#### **Highlights: Lessons Learned**

- Field Trip
- Simulation Training
- Simulation Lecture

#### Question:

How will eBayanihan x Sherepo be helpful in this proactive approach?

- Preventive measures
- Risk Mapping / Exposure Mapping

- City is an exemplar of how we should do things in the Philippines
- Proactive/Preventive
   Approach (breakwater, shelters, evacuation plans, signs)
- Health Sector is an active part of Disaster
   Management

## **#3: TRIAL INTEGRATION EBAYANIHAN AND SHEREPO**

## Proposed eBayanihan x Sherepo

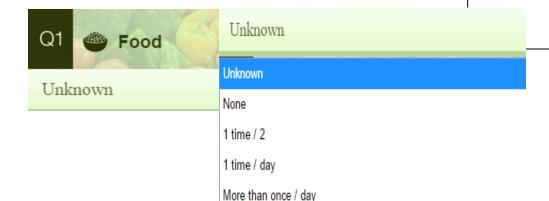
Where is the shelter? Set the shelte Next inlease let us know about the shelter situation

#### **Content Themes (Rapid Assessment)**

#### Questions:

- 1. Is the list complete?
  (source of power, signal,
  communication, road access
  not part of 7)
- 2. Levels/Scale define
- 3. What is expected interpretation?

- Elements of Rapid Assessment
- Food
- Water
- Clothes
- Accommodation / Shelter
- Sanitation
- Medical Treatment
- Safety
- Others



### **Content Access (User Interface)**



- What content to gather?
- How to design?
- Universal colors
- Universal understanding
- Localization
- Devices
- Mode of sending information (e.g. sms)

## Content Form (Access to existing Materials)

#### How to shorten information

Quick and Easy access
No cognitive overload (not much processing)

In just one click (not two, not three)
Language Translation validation
Localization

- Content to relevant information is important
- eBayanihan x Sherepo should provide this information

#### ICT Infrastructure and equipment

#### Questions:

- 1. SMS data vs Smart data
- 2. What is our back up if communication lines go down?
- 3. Engineer wearable gps
- 4. Use of satellite phones

 Very crucial as information will ride on the infrastructure

#### **Access modalities**

#### Questions:

- 1. What information is needed by institution
- 2. What information is needed by individual

Institutional or Individual

## **Content Delivery**

#### Questions:

- 1. From experience, when does communication line go down?
- 2. How much content can be placed on a local phone?

Offline or online

## #4:FEASIBILITY STUDY SIMULATION IN TACLOBAN



The **Tacloban City Deployment of eBayanihan-SHEREPO** started with a presentation by Ma. Regina Estuar, PhD of Project eBayanihan and Sakiko Kanbara of SHEREPO to Hon. Alfred Romualdez, City Mayor of Tacloban, Leyte.



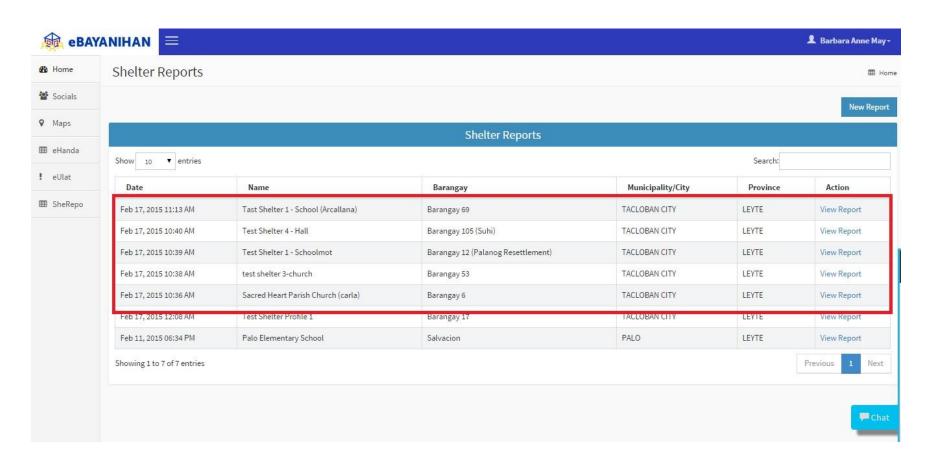
The presentation was followed by Hon. Romualdez's sharing of the city's experiences at the wake of Typhoon Haiyan (Yolanda) and how the city has since worked towards recovering from the said disaster. Dr. Estuar and Dr. Kanbara also responded to the mayor's questions regarding the systems (eBayanihan and SHEREPO).



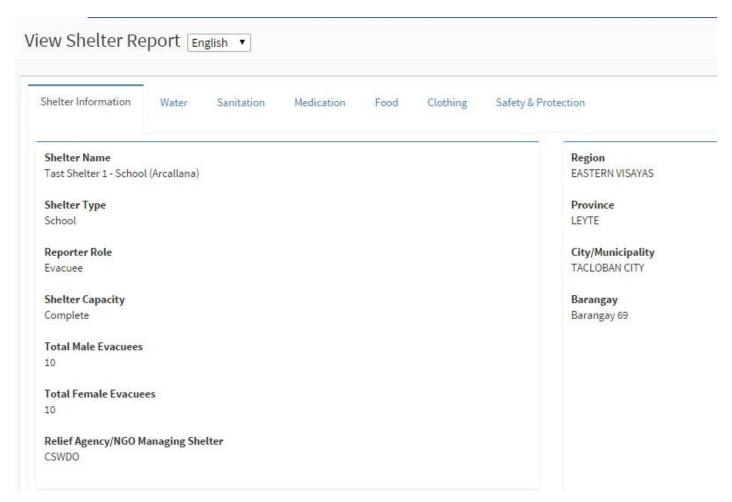
After the presentation to the Mayor, the team commenced the training and simulation workshop with the participants, which include members of TACRU (Tacloban City Rescue Unit), a Tacloban CDRRMO representative, a TOMECO-PNP representative, City Health Office representatives, and barangay officers (captains and treasurer) from Brgy. 5-A and Brgy. 95.



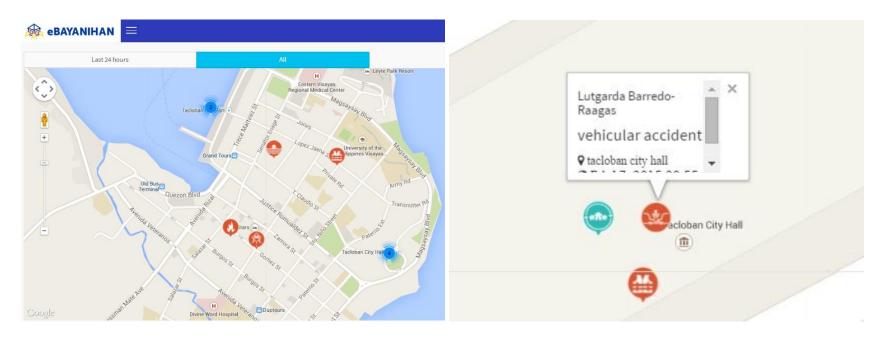
The attendees participated in the simulation exercise which allowed them to experience using the combined eBayanihan and SHEREPO web tools. This exercise was followed by an open forum through which the participants shared their sentiments about the combined tools and how these can be further enhanced.



Still using the simulation action cards provided, the participants successfully created and updated 5 shelter profiles using the SHEREPO tool on eBayanihan.



The simulation action cards provided sample data that the participants used to create shelter profiles using the SHEREPO tool. The participants added to the sample data to fill in the rest of the shelter profile form (e.g., location).



Using the simulation action cards provided, the participants successfully posted 12 CitReports on eBayanihan, all of which are visualized on the Map.



The training and simulation workshop concluded with the presentation of certificates of participation as well as eBayanihan tokens for the participants.



The eBayanihan-SHEREPO team likewise presented Hon. Romualdez with tokens of appreciation for having accommodated both projects in Tacloban City.

#### Result

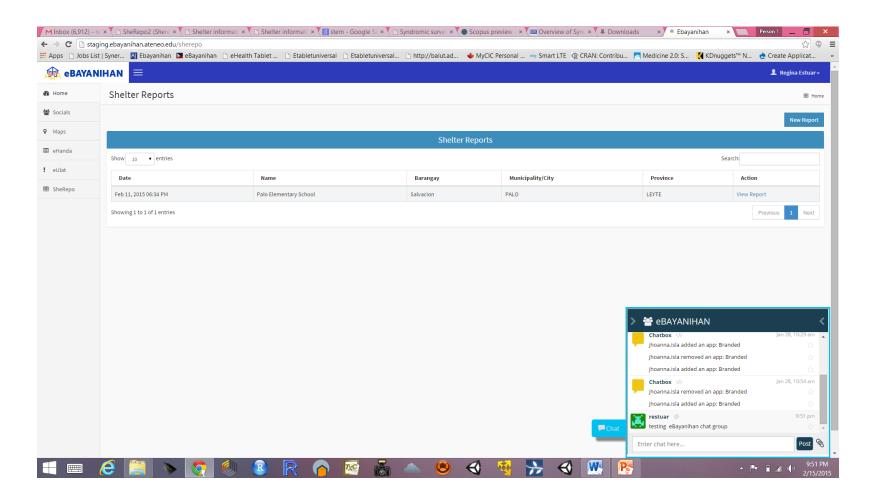
	CONTENT	USEABILITY
PROBLEM	Confidentiality	Adaptability to local community
BEST FEATURE	Health Sector - SHEREPO  First Responders - eBayanihan	Translation to top 10 dialects
IMPROVEMENT/ RECOMMENDATIONS	Demographic Info on: 1. High Risk 2. PWD 3. Children below 5 y.o. 4. Pregnant 5. Senior Citizens  Mobility  Levels	Cross-posting  Printed version of reports  Open-ended reports

#### **REVISIONS**

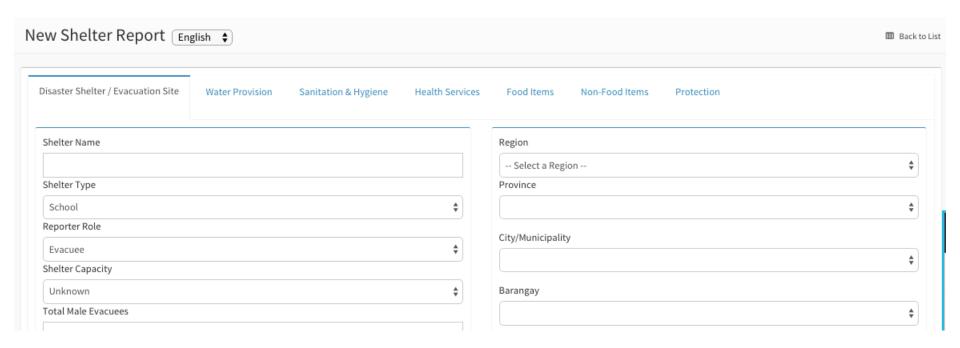
## **New Report**



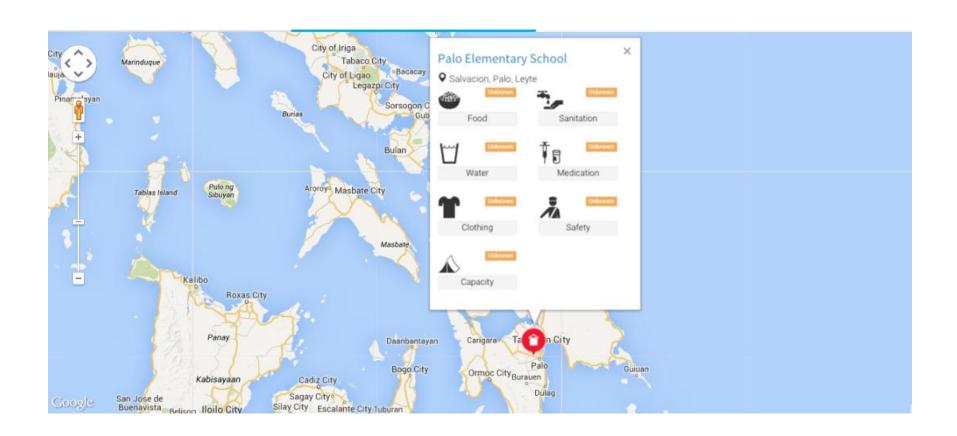
#### Chat



#### **Forms**



#### **View**



#### Success

- Integration of two systems
- Outreach to affected area
- Collect information of survivor
- Useful for first responder of health sector

### **Note: Way forward**

- Integration of the data
- Visualization to decision make
- Sustainability
- Continuous monitoring pre-disaster
- API to government system
- Find out offline area
- Prioritize the vulnerable place

#### Possible Research Collaboration

#### Non - Technical Paper

- \*Creating a Framework for Disaster Simulation
- Understanding Roles of Persons and Information in Disaster
- Cultural Differences and Similarities in Understanding Disaster Icons (– share transcultural nursing)
- \*Creating Meaningful Information from Human Security Data in eBayanihan x Sherepo
- \*Measuring UX from Simulation

#### Technical Papers

- Systems Integration Between Two Disaster Management Systems
- Visualizing Human Security and Disaster Events
- Creating Predictive Models on Human Security during Disaster Events
- Datamining Disaster Information in Japanese Language
- Pre-allocation of Resources on Disaster (Tactical and Logistical) – eg. Delivery systems
  - eg. Donor system
- System Validation of eBayanihan x Sherepo

#### **Achievements**

- Sakiko Kanbara, <u>Satoru Yamada</u>, Miho Watanabe, Ngatu Rogers, Satomi Kubota, Yoko Nakayama, Sayumi Nojima, Hiroko Minami, Disaster Nursing on The Great East Japan Earthquake Disaster from Published Articles in Japan Society of Disaster Nursing March 2011-August 2013, World Disaster Nursing Science,
- 2. S. Kanbara, N. Roger, M..R.J. E. Estuar, M. Nishigawa, M. Morosawa Y. Nakayama, Provision of Foods and Non-Foods in Manila Shelters during 'Super Mario' related Flood Disaster.
- S. Kanbara, K. Hiramoto, M..R.J. E. Estuar, Y. Ishimine, Y. Nakayama, S. Nojima, Development of Application for Shelter Information Sharing on Health Security and Disaster Nursing, 19thÂ World Congress on Disaster & Emergence Medicine (WCDEM)
- 4. Estuar, M. R., Sakiko, K.N, . eBayanihan x SHEREPO. Asia Resilience Forum. Sendai, Japan. April 2015.



UN World Conference on Disaster Risk Reduction 2015 Sendai Japan

Asia Disaster Resilience Forum 2015 –Building ICT–enabled Disaster Resilient Societies in Asia from the grassroots

Organized by World Bank -

## Invited to UNWCDRR Public Forum in Sendai





## **Next plan (FY 15-16)**

Installed by international NPO (J/P)

Development of tool kit of simulation gaming education

Propose next design

### Sherepo2

http://sherepo2.azurewebsites.net/ http://sherepo2.azurewebsites.net/ Analytics

- Operational framework for the future is under consideration, though implemented by Shelter Report team.
- Infrastructure such as cloud ensure by company contribution
- The planned response training
- To ensure stability, Twitter changes to the API for outgoing
- Adapted into "shelter status report" format of local governments
- Set of training mode











Powered by Microsoft Azure

## Philippine Ateneo Team

Ma. Regina Justina E. Estuar	Associate Professor	PHD Social Psychology MS Computer Science	Data Mining, Mobile Applications, Social Computing
Marlene M. De Leon	Technical Specialist	PHD Computer Science	Text Social Computing, Project Management
John Boaz Lee	Technical Specialist	MS Computer Science	Social Network Analysis
John Owen Ilagan	Web Developer	MS Computer Science	Web Developer
John Sixto Santos	Web Developer	MS Computer Science Student	Web Developer/ Data mining
John Noel Victorino	Research Assistant	MS Computer Science student	Mobile web Programming
Jhoanna Isla	Web Developer	MS Computer Science Student	Web programming
Maria Dianne Santos	Graphics Designer	BA Information Design	Graphics Design
Barbara May	Project Staff		Communications, Logistics, Documentor

#### Philippine Partner Agencies

- Project NOAH (Nationawide Operational Assessment of Hazards) – Dr. Mahar Lagmay, University of the Philippines
- Project AGOS by Rappler.com Maria Ressa
- Office of Civil Defense (OCD)
- National Disaster Risk Reduction and Management Council (NDRRMC)
- Department of Science and Technology (PCIEERD-DOST)
- Department of Local and Interior Government (DILG)
- National Anti-poverty Commission (NAPC)

## Japan Team

	Academic degree	Specialty	Role expectation
Sakiko Kanbara	Ph.D(Med.)	Disaster Nursing	Coordinator
Sayumi Nojima	D NSc.	Family Nursing	Consultation
Satoru Yamada	Ph.D(Eng.)	Nursing Management	System Coordinator
Yoko Nakayama	Ph.D(Ns.)	Psychiatric Nursing	Field work
Ngatu Rogers	Ph.D(Med.)	Public Health	Field work
Miho Morosawa	Master Student	Nursing	Field Work
Megumi Nishigawa	Master Student	Nursing	Field Work
Masanori Osaki			Web Design
Kenji Hiramoto	University of Tokyo		Consultation
Masanori Hidaka	Infocom		Coding Sherepo

### Japan Partner Agencies

- University of Tokyo
- Keio University
- National Institute of Health
- Infocom
- Eyes, Japan
- Fixer
- Heart Beats
- Automation. jp

Maraming salamat ありがとうございました。

#### **THANK YOU**